



SHOP. SWITCH. SAVE.



Texas Electric Choice
EDUCATION PROGRAM

To make the best apples-to-apples comparison of providers and offers, you should ask each provider the following list of questions. To help you compare offers based on price, contact your current electric provider and ask for your current plan's total electric rate based on a 1,000 kWh usage (not including taxes or non-recurring fees).

QUESTIONS TO ASK EACH PROVIDER:

	Your Current Provider	_____ company name	_____ company name	_____ company name
1. ! What will I pay per "kilowatt hour" (kWh) of electricity based on a 1,000 kWh usage (not including taxes or non-recurring fees)	\$ _____	\$ _____	\$ _____	\$ _____
2. ! Does this rate include everything, including the electricity cost, the transmission and distribution charges, fuel charges, if any, as well as the monthly customer charge or other fees?	<input type="checkbox"/> Yes <input type="checkbox"/> No _____ _____ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No _____ _____ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No _____ _____ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No _____ _____ _____
3. ! Is a deposit required and if so, how much?	<input type="checkbox"/> Yes <input type="checkbox"/> No \$ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No \$ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No \$ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No \$ _____
4. What if I miss a payment?	_____ _____	_____ _____	_____ _____	_____ _____
5. What are my payment options?				
6. ! Is this offer a fixed rate offer or a variable rate offer? If it is a variable rate offer, how can it change and how do I find out when the rate will change?	<input type="checkbox"/> Fixed <input type="checkbox"/> Variable _____ _____ _____	<input type="checkbox"/> Fixed <input type="checkbox"/> Variable _____ _____ _____	<input type="checkbox"/> Fixed <input type="checkbox"/> Variable _____ _____ _____	<input type="checkbox"/> Fixed <input type="checkbox"/> Variable _____ _____ _____
7. ! Is there a contract and if so, how long is it for?	<input type="checkbox"/> Yes <input type="checkbox"/> No Length _____	<input type="checkbox"/> Yes <input type="checkbox"/> No Length _____	<input type="checkbox"/> Yes <input type="checkbox"/> No Length _____	<input type="checkbox"/> Yes <input type="checkbox"/> No Length _____
8. Is there a penalty if I break the contract?	<input type="checkbox"/> Yes <input type="checkbox"/> No \$ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No \$ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No \$ _____	<input type="checkbox"/> Yes <input type="checkbox"/> No \$ _____
9. ! What happens when my contract period expires?	_____ _____ _____	_____ _____ _____	_____ _____ _____	_____ _____ _____